

How SaffQ can help your clinic

SaffQ helps your clinic see more patients in the same hours, keep track of every rupee, and spend less time at the desk.

1. See more patients in the same hours

Patients come at the right time

Patients see on their phone when to come, and get a WhatsApp message or free phone alert when their turn is close. The doctor waits less.

The day goes on when plans change

If a doctor has to leave, waiting patients move to another doctor or are told at once. Time for medical representatives is kept out of patients' waiting times.

Fewer empty slots

Patients tap "On my way", "Need more time" or "I cannot make it". Patients who don't come are moved aside, so the queue keeps moving.

You control the numbers

Keep some tokens for walk-ins and emergencies, set a daily limit for each doctor, and pause online booking at any time.

2. Keep every rupee

Every fee is written down

Every fee, discount and refund is saved with the staff member's name, and every change is kept on record.

Free follow-ups follow your rule

You set the days. Each free visit must match a real paid visit, and it is recorded.

Paid before the doctor sees them

A patient who hasn't paid isn't called in, unless the desk marks it as an emergency.

One report for the day

For each doctor and branch: money taken at the desk and online, discounts, refunds and what is still unpaid. Excel or PDF.

Patients pay online to confirm their token Optional, switched on for your clinic

The money goes straight to your clinic's own Razorpay account; SaffQ never holds it. Patients who don't come are not refunded automatically, and you decide whether patients who cancel get their money back. If your clinic cancels, the patient is refunded automatically.

3. Grow and save

New patients can find you

List your clinic on saffq.com with your doctors and timings. Patients book from home with your QR poster or link.

Less desk work, no new machines

Fewer "how long will it take?" calls. Works on the phones, tablets and computers you have; any TV can show the queue. Patient WhatsApp messages are included in the price.

Check with your own numbers

Extra patients a day × your fee × days open in a month. Example only: *if* your fee is ₹500, you are open 26 days and you see one more patient a day, that is $₹500 \times 1 \times 26 = ₹13,000$ a month, against a plan of ₹1,999. This is simple maths with example numbers, not a promise. Try your own numbers on the "Why SaffQ" page at saffq.com.

Single Clinic

₹1,999 / month + GST

1 clinic, 3 staff logins, 4,000 patient WhatsApp messages a month

Multi-Branch

₹6,999 / month + GST

Up to 5 clinics, 10 staff logins, 15,000 messages a month

Enterprise

Custom

For hospitals and bigger groups, set to your needs

Please note: SaffQ is not a patient records or prescription system, not a GST billing or accounts system, and does not give medical advice.

This page explains what SaffQ does and shows an example using simple maths. It is not a promise or guarantee of more patients, more income or any savings, and it is not financial or medical advice. Results are different for every clinic and depend on many things, including its patients, doctors, staff and how it uses SaffQ. Prices may change; see the current prices on saffq.com. Using SaffQ is covered by our Terms of Service and End-User Licence Agreement on saffq.com. October 2026.